

GENERAL TERMS AND CONDITIONS

HAPPINESS EUROPE opened this website to inform users about its “Keysave” service. The terms and conditions set out below (“General Terms and Conditions”) apply to this website and, if you visit, view and use this site, you accept these General Terms and Conditions unconditionally.

1. GENERAL INFORMATION

1.1. HAPPINESS EUROPE BVBA (“HAPPINESS”) is the responsible publisher of this site. HAPPINESS is a communication agency, with its registered offices at Braziliëlaan 3, 1000 Brussels and with company registration number BE0895.031.767.

1.2. For questions about this site, you can contact HAPPINESS:

- By e-mail: **info@happiness-brussels.com**
- By post: Braziliëlaan 3
1000 Brussels
- By phone: 02 400 15 30
- By fax: 02 400 15 35

1.3. HAPPINESS reserves the right to amend the General Terms and Conditions at any time. We therefore recommend that you regularly consult these General Terms and Conditions.

2. SERVICES

2.1. Through this site, HAPPINESS would like to inform you about a possible new service by the name of “Keysave”. HAPPINESS is considering offering Belgian consumers the possibility of having their keys scanned in 3D and having this 3D scan registered on a secure platform. If the original key is lost, the consumer can have the 3D scan printed on a 3D printer, thereby creating a new key.

2.2. If you are interested in being kept informed of this possible new service, you can register on this site. HAPPINESS will then inform you if and when this service will be offered, and under what terms and conditions.

2.3. If you register, HAPPINESS only undertakes to inform you about this possible service, without any guarantee that the service will actually be offered. If HAPPINESS decides to actually offer the service or if it decides to transfer this activity to a third party that will offer the service, it will inform those who have registered about the new service and the contractual terms and conditions. Those who have registered and agree to the terms and conditions will then be given the opportunity of having their keys scanned under the agreed terms and conditions.

2.4. All details on this website are purely for information, regardless of whether they originate from HAPPINESS itself or third parties. HAPPINESS cannot provide any explicit or implicit guarantee

regarding the completeness, accuracy and topicality of these details, applications and results of any automated processing made available to the visitor.

3. PRIVACY

3.1. The (personal) information you provide will be processed by HAPPINESS purely and simply to inform you about its “Keysave” service. This information will only be used for this purpose.

3.2. The above-mentioned information about the Customer and his family members may be passed on to companies affiliated with HAPPINESS and third parties that work and/or sell on behalf of and for the account of HAPPINESS, for the same purposes. If HAPPINESS decides to transfer this service to a third party, the information will be transferred under the express condition that it is only used for these purposes.

3.3. HAPPINESS does not as a rule pass personal information on to third parties, except to meet its statutory requirements, to comply with an explicit request by the judicial authorities or at the request of you yourself.

3.4. You have the right to be notified of personal information that is processed by HAPPINESS. If this is incorrect, incomplete or no longer relevant, you may ask to have it rectified or deleted. If you wish to avail yourself of this right, you may submit a written request to that effect, dated, signed and accompanied by a copy of your identity card, to:

HAPPINESS EUROPE BVBA
Privacy Notice Service
Braziliëlaan 3
1000 Brussels

4. “COOKIES”

4.1. When you visit our site, HAPPINESS may install a cookie on your PC. A cookie is a piece of information that is sent to your browser by a web server and that is stored on your PC’s hard disk. A cookie lets us record general information about your PC’s navigation of our site (the pages you have consulted, the language you have chosen, etc.) that we can read when you visit the site again. HAPPINESS only uses the information stored by your browser on your PC’s hard disk (“cookies”) to make your visit to the site easier.

4.2. Obviously you can also reject cookies by setting your browser so that they are not allowed onto your hard disk. However, we can then no longer guarantee that the site will operate correctly. If you so wish, you can also delete the cookies from your hard disk after each visit to the site.

5. INTELLECTUAL PROPERTY

5.1. HAPPINESS holds all intellectual property rights relating to the site. It is therefore, amongst other things, the holder of the copyright relating to the photos, texts, slogans, drawings, images, animations with or without sound and all works integrated into the site.

5.2. Subject to the statutory exceptions, any use, in any way, with any process and on any medium, of all or part (photo, text, etc.) of the site is strictly prohibited without the prior consent of HAPPINESS.

5.3. Trade names, marks and logos that appear on the site may be protected marks and are the exclusive property of HAPPINESS or a third party. Any use of these names and marks is not permitted without the express permission of HAPPINESS or the relevant third party.

6. LIMITATION OF LIABILITY

6.1. Users visit the site at their own risk.

6.2. Except in the case of fraud or wilful misconduct on the part of HAPPINESS, the liability of HAPPINESS is limited as follows:

- Although HAPPINESS strives for accuracy and completeness, it cannot be held liable if the information on the site is nevertheless incorrect or incomplete;
- Under no circumstances may HAPPINESS be held liable for malfunctions, interruptions or errors in the function or in the electronic delivery of the site or for any other technical failure; and
- HAPPINESS may not under any circumstances be held liable for intangible or indirect damage, consequential damage or financial loss.

6.3. If HAPPINESS is nevertheless deemed to be liable, for any reason, the total sum to which HAPPINESS is committed will be limited to EUR 50 per claim.

7. MISCELLANEOUS

7.1. The invalidity of one or more provisions of these General Terms and Conditions does not affect the validity of the other provisions. If one or more provisions are invalid or otherwise unenforceable, these will be replaced by valid provisions of equivalent effect.

7.2. Belgian law applies, to the exclusion of the provisions of international private law. Disputes fall within the exclusive jurisdiction of the courts and tribunals of Brussels.